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**IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE****Patent Application****Inventor(s)** Narendra K. Gupta
Benjamin J. Stern**Case** 2000-0163**Conf. No.** 8135**Serial No.** 09/757,454**Group Art Unit** 2645**Filing Date** January 10, 2001**Examiner** Joseph T. Phan**Title** Voice-Operated Interface for DTMF-Controlled Systems**COMMISSIONER OF PATENTS
WASHINGTON, D.C. 20231****SIR:****AMENDMENT**

In response to the Office action dated October 30, 2002 (application Paper No. 5), please amend the above-identified application as follows:

IN THE CLAIMS:

Please **amend claims 1, 4, 5 and 6** as follows:

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1. (*Amended*) A voice-operated arrangement for interacting with a dual-tone multifrequency (DTMF)-controlled system, the arrangement comprising
a speech recognition unit responsive to voice commands from a user and generating a digital signal representative of a particular received voice command;
a speech-to-DTMF tones application, responsive to the digital signal outputs from the speech recognition unit for accessing a proper user record from a plurality of user records, retrieving dial-out information for a DTMF-controlled system associated with